

Customer Checklist

Your name MRS TAYSUM-HUNTER	Your appointment reference 1381741729
Your engineer today Will	Employee number 291186
Which appliance did we check? Bowl	Date 260618
	Breakdown <input type="checkbox"/> Annual Service <input checked="" type="checkbox"/>
	Other <input type="checkbox"/>

Safety Summary

For all visits

	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Advice <input type="checkbox"/>
1. Appliance operation is safe	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Appliance flue & ventilation safe	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Functional parts all available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Electronic Carbon Monoxide alarm manually operated	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. Combustion emissions tested and confirmed as correct	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Annual Service

Additional checks carried out

	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Advice <input type="checkbox"/>
1. Radiators & visible pipework checked for water leaks & operation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Appliance electrical safety checked	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Hot water storage cylinder checked (where applicable)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Magnetic system filter checked	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5. Appliance/system controls checked (including Hive where fitted)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Engineer comments

**Bowl checked (passed)
NO CO ALARM AS
NOT IN PROPERTY**

Engineer comments

Parts fitted this visit

Parts ordered

Return visit booked for

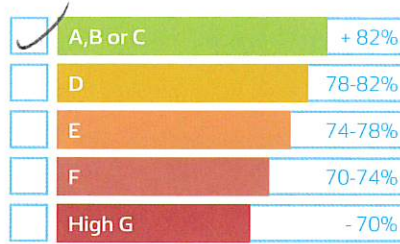
 DDMMYY

Rating Your Current Boiler

Only carried out during annual service

Our engineer has rated your boiler using the SEDBUK scoring system, which is an industry wide measure of how efficient an appliance is.

Your engineer can book an appointment with a local heating adviser. Or if you'd prefer to wait, you can call us on 0333 202 9458**, quoting the employee number on the front of your checklist.



When replacing for an A rated boiler:

Save up to £ per year* *£200*

Save up to £ over 15 years*

Figures based on the industry standard average lifespan of a boiler

Other Ways You Can Save with Us



Visit britishgas.co.uk/smarter-living or call 0333 202 9733**

Engineer Signature

[Handwritten Signature]

This checklist is not a Landlord's safety certificate, and will not comply with the Gas Safety (Installation and Use) regulations.

Customer Signature

[Handwritten Signature]

My engineer has explained the checklist in full, and discussed additional ways I can save energy and money.

Chargeable Work Agreement

Yes: chargeable work quoted/completed on this visit†

0333 200 8899 ** britishgas.co.uk
18001 0800 316 3772

*Based on comparing the savings for upgrading an old G-rated gas boiler with a programmer and room thermostat to a new A-rated condensing boiler with a full set of heating controls. Savings assume a gas price of 3.80p/kWh. Fuel prices last updated in April 2017, based on average fuel costs over the previous 12 months. Source: energysavingtrust.org.uk/Heating-and-hot-water/Replacing-your-boiler (04/17). Boiler Efficiency Guide tool provides a guide on potential energy savings based on your property type and model of boiler (Savings rounded to the nearest £5. They are modelled based on BREDEM SAP 2012 method: bre.co.uk/filelibrary/SAP/2012/SAP-2012_9-92.pdf) it does not take into account season variations in the climate which can affect the gas consumption. Older appliances that have not been assessed under the SEDBUK methodology have an 'estimated efficiency' and their efficiency has been determined using Table 4b of the Government's Standard Assessment Procedure for Energy Rating of Dwellings. (EE = Estimated Efficiency).

**We may record calls to help improve our service to you. Calls to 0800 numbers are free. Call charges for 03 numbers will cost no more than 01 or 02 numbers, please check with your phone provider.

† See the attached chargeable agreement for further details.

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