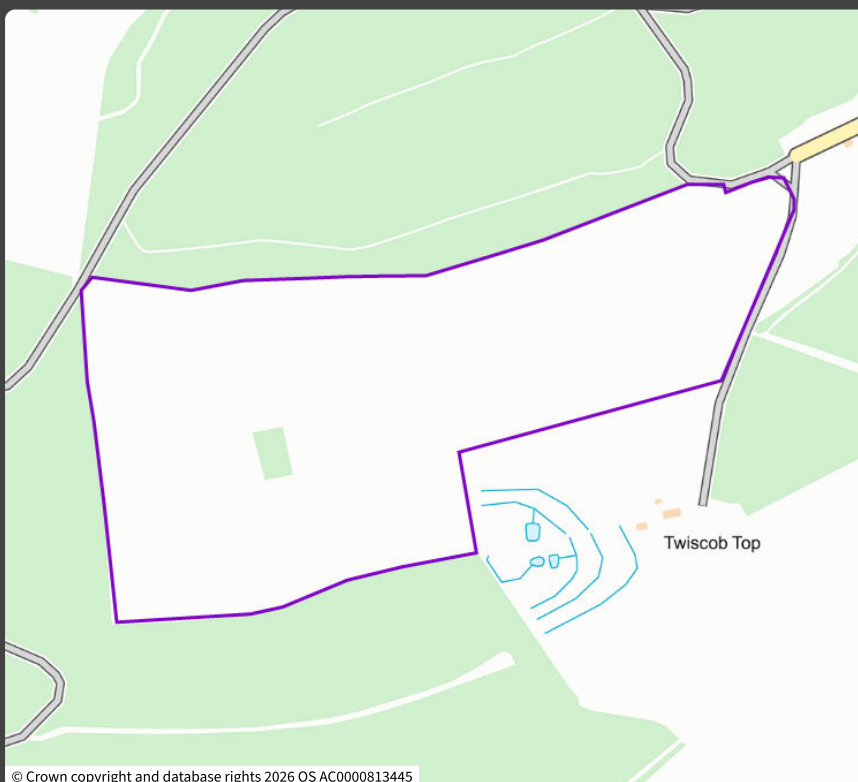


Land forming part of Cwmilward Farm, Cascob, PRESTEIGNE, LD8 2NT, Wales

Site area: 248190 m²**X-Press Legal Services®**
Your professional property partner

If you need any help with this report please
see our FAQs:
[https://www.landmark.co.uk/legal-
conveyancing/legal-reports-support/](https://www.landmark.co.uk/legal-conveyancing/legal-reports-support/)

✉ helpdesk@landmark.co.uk
☎ 03300 366 619

Professional opinion



Contaminated Land

[Page 2](#)

Passed ✓

Full assessment



Flood

[Page 3](#)

Passed



Ground stability

[Page 4](#)

Not Identified



Radon

[Page 5](#)

Identified



Energy & Infrastructure

[Page 6](#)

Not Identified



Planning constraints

[Page 7](#)

Identified

Alert assessment



Coal mining

[Page 8](#)

No coal report required

Contaminated Land

PROFESSIONAL OPINION

Passed 

Passed Certificate

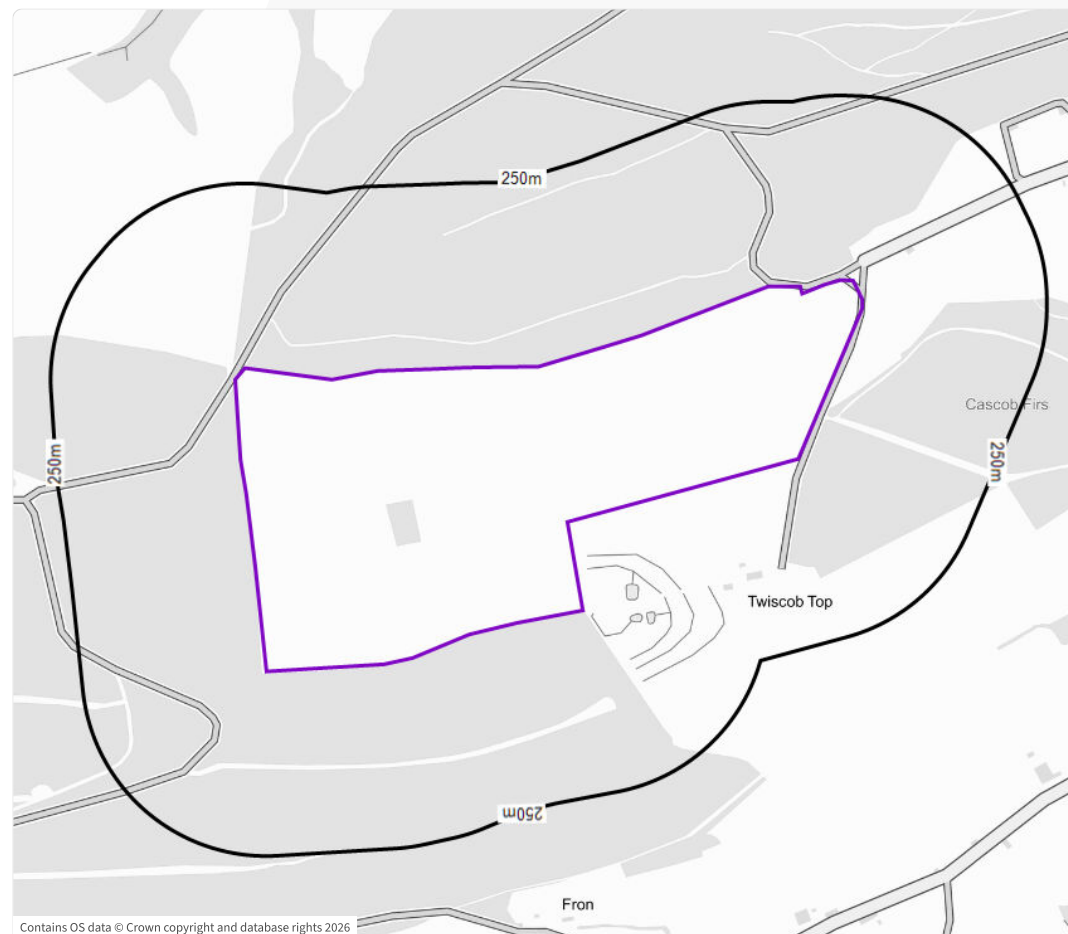
No liability identified

The site is unlikely to be designated "contaminated land" within the meaning of Part 2A of the Environmental Protection Act 1990.

Approved by:

Argyll
Environmental

Risk	Search radius	Result
 Multiple features present		
 Authorised Industrial Processes	On-site	Not Identified
 Landfill & Waste	On-site	Not Identified
 Incidents & Enforcements	On-site	Not Identified
 Current Land Uses	On-site	Not Identified
 Historical Land Uses	On-site	Not Identified



 Flood

PROFESSIONAL OPINION

Passed 

Professional opinion

We have identified the Site to be within an area that is at minimal or no risk of flooding.

Insurance

Buildings and contents insurance should be available and affordable.

Recommendations

- 1 Ask the seller whether the Site has flooded in the past. If it has, contact us for advice.
- 2 If there are buildings on the Site, establish the availability of buildings and contents insurance before exchanging contracts.

Why we search this

1 in 6 properties in the UK are at risk of flooding, and this risk varies in severity. Flood risk can impact property value and your ability to get home insurance at standard terms, if the flooding was to occur. We are assessing the likelihood of flooding occurring, and where possible the significance of an event. We also advise on the availability of insurance and whether the location has flooded in the past. Where information about defences is available, we will have taken them into account as part of our assessment.





Ground stability

FULL ASSESSMENT

Not Identified 

Summary

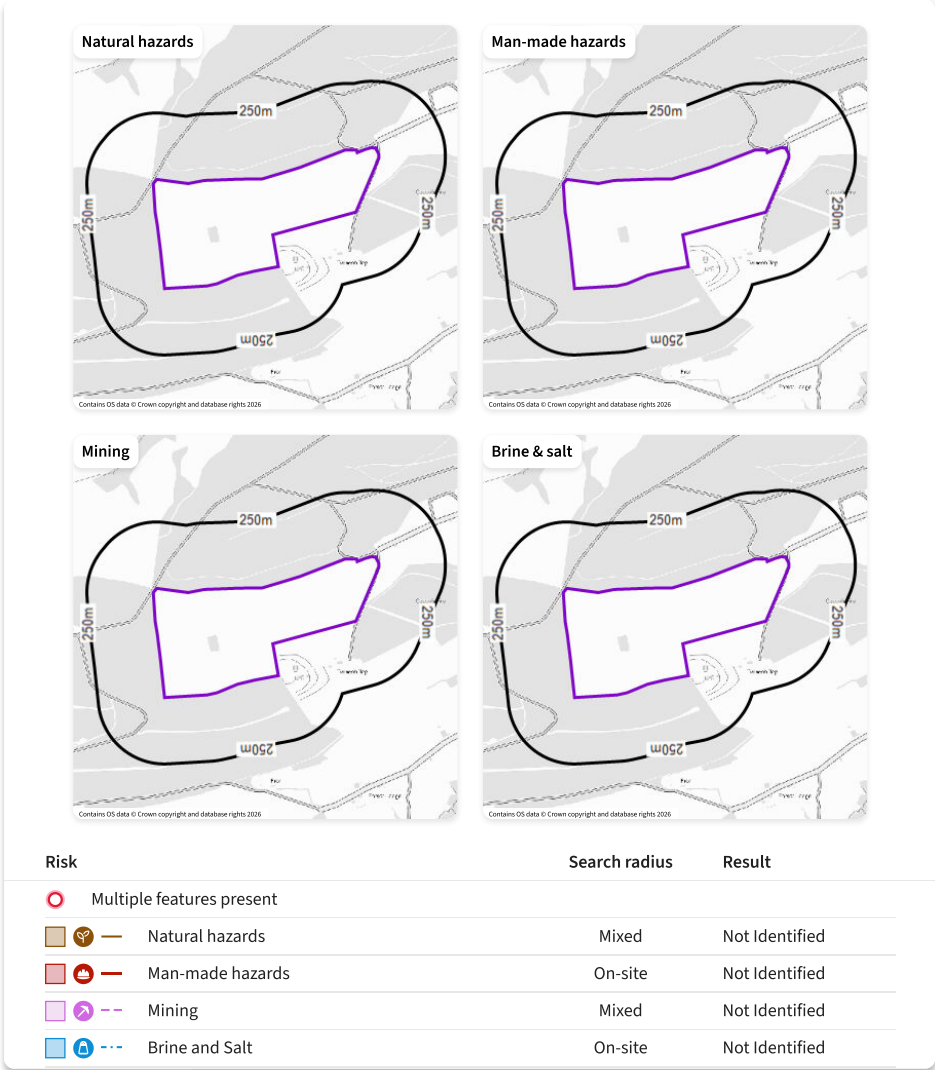
We have not identified a risk of ground stability hazards at the Site.

Recommendation

- 
- If any active ground instability appears to be affecting properties on the Site, inform your insurance company, mortgage lender, landlord or get specialist advice from a suitably qualified expert such as a structural surveyor, geotechnical engineer or chartered engineering geologist.

Why we search this

Subsidence is caused by movement in the ground beneath a property, impacting the security of the foundations. This can cause the walls and floors to shift, leading to cracks and potentially destabilising the construction of the property.





Radon

FULL ASSESSMENT

Identified !

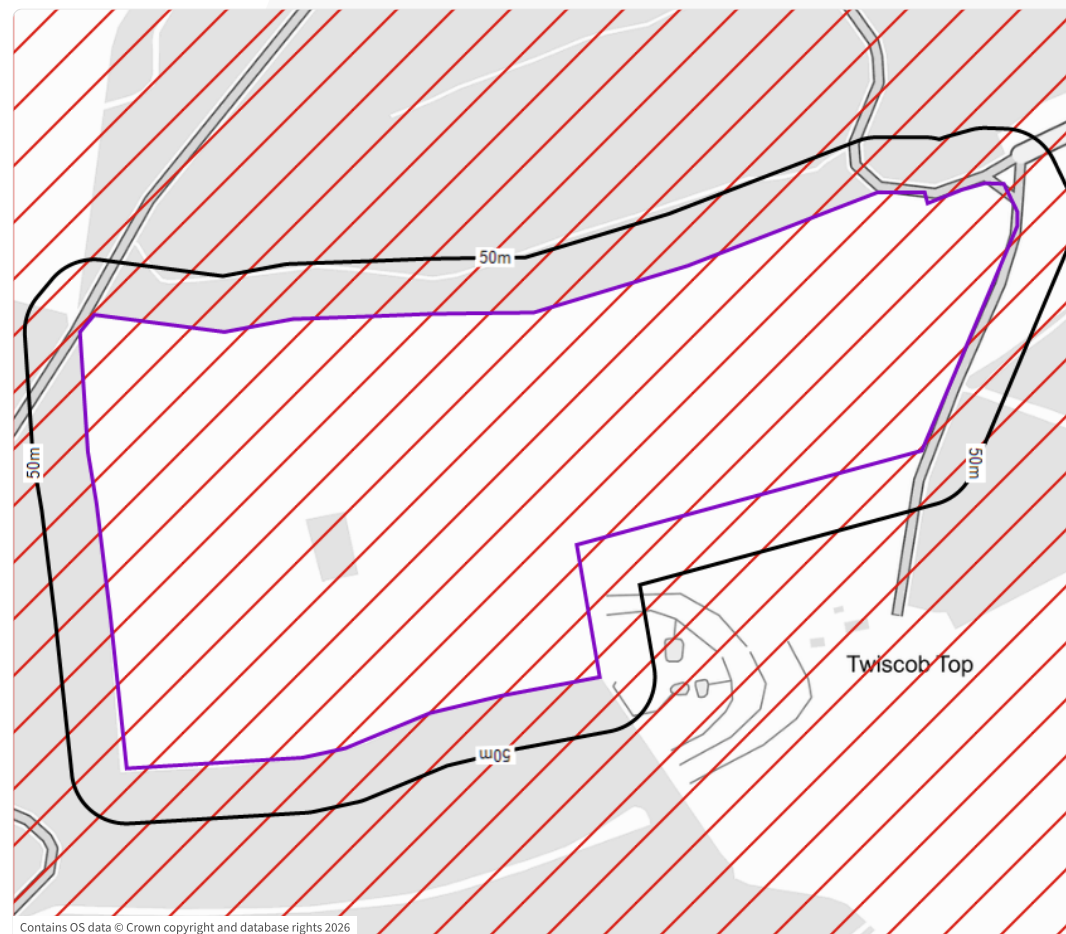
Summary

The Site is in a radon affected area where between 10 to 30% of buildings are estimated to be at or above the action level.

Recommendations

- 1 This result does not necessarily mean there are high radon levels at the Site, and would only apply to existing or proposed buildings. The only way to find out the radon level within a building is to carry out a radon measurement. UKHSA provides a radon testing service which can be accessed at <http://www.ukradon.org>.
- 2 The result is only valid for Sites above ground. All basements and cellars are considered to be at additional risk from high radon levels. If an underground room such as a cellar or basement makes up part of the living accommodation, the Site should be tested regardless of the radon affected area status.
- 3 Full radon protective measures are necessary in the construction of new buildings or extensions.

Percentage of properties affected by radon	Search radius	Result
>30%	On-site	Not Identified
10-30%	On-site	Identified
5-10%	On-site	Not Identified
3-5%	On-site	Not Identified
1-3%	On-site	Not Identified



✈ Energy & Infrastructure

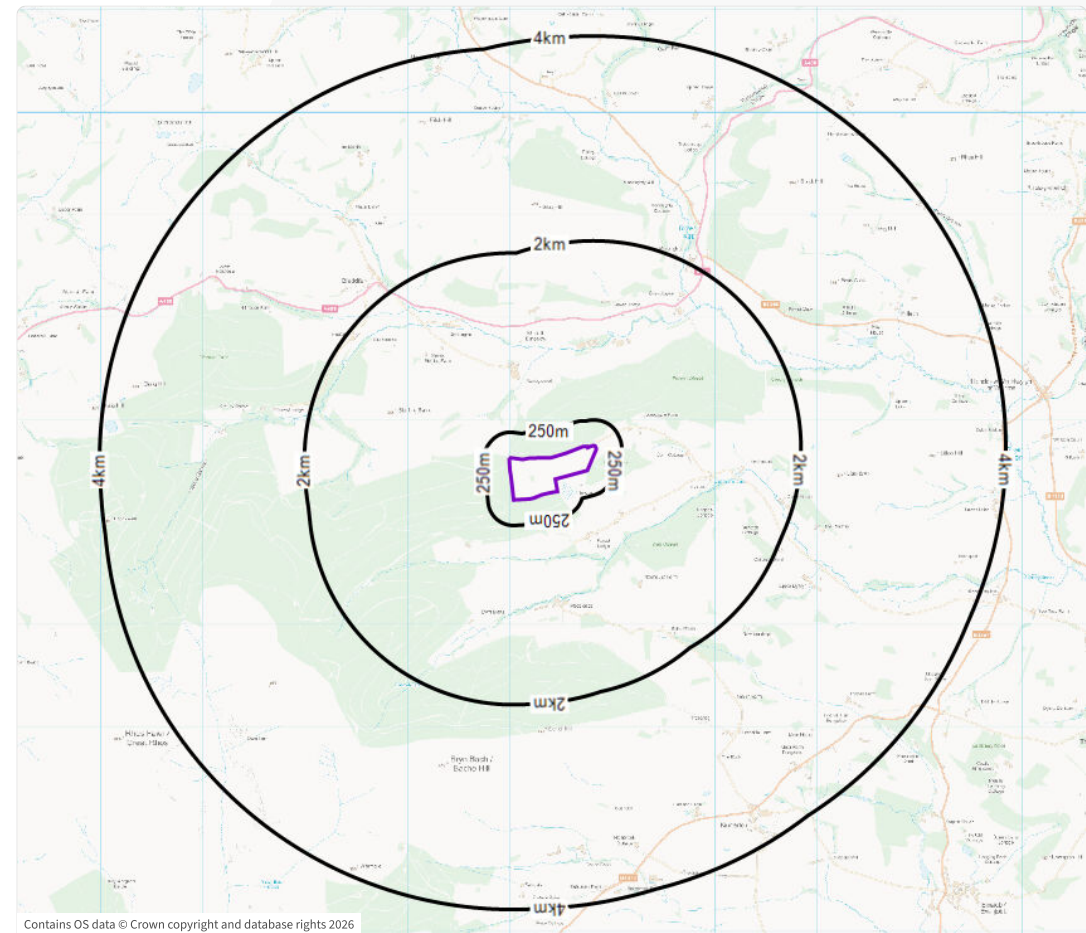
FULL ASSESSMENT

Not Identified ✓

Summary

We have not identified any features in proximity to the Site.

Risk	Search radius	Result
Multiple features present		
Non-Renewable Energy	4km	Not Identified
Renewable Energy	4km	Not Identified
Above & Below Ground Railways	250m	Not Identified
HS2 & Crossrail 2	4km	Not Identified



Planning constraints

FULL ASSESSMENT

Identified !

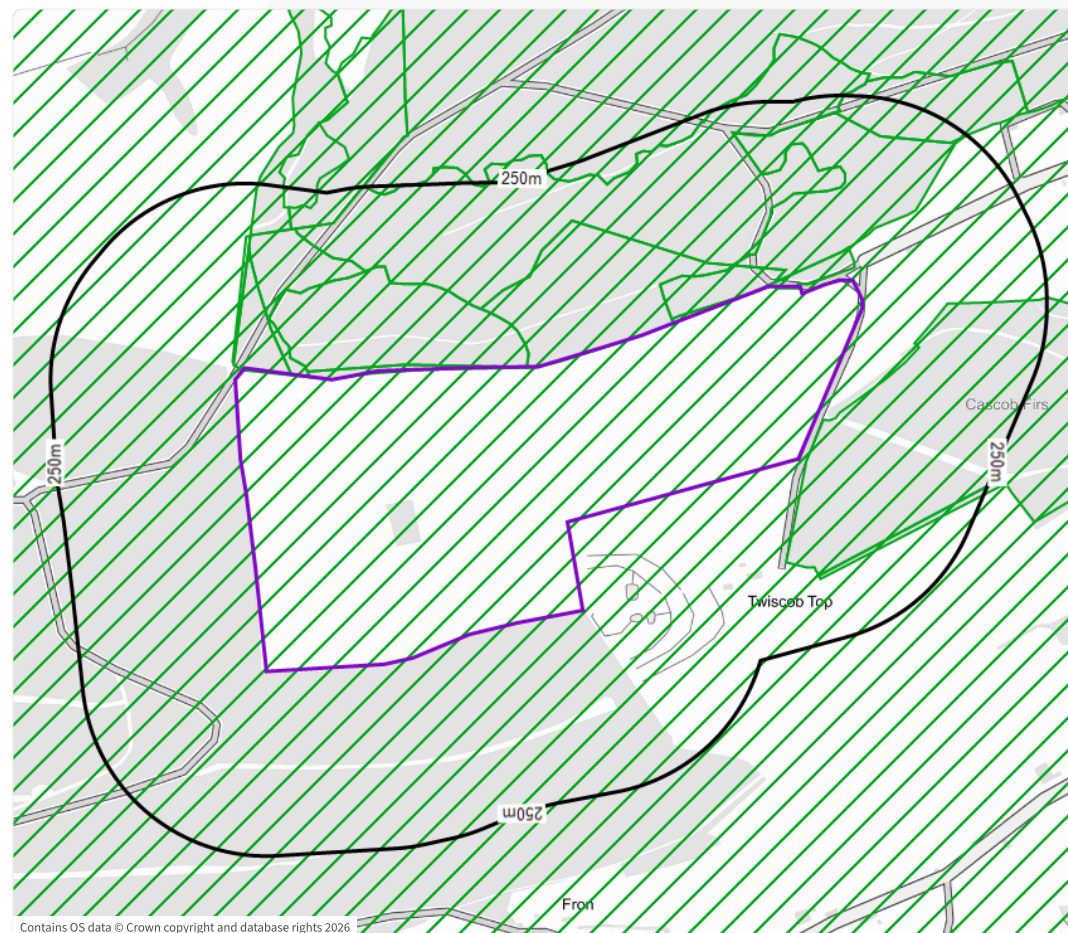
Summary

We have identified records of environmental designations at the Site. We have not identified any records of pylons or masts within 250m of the Site.

Recommendations

- 1 If you are considering carrying out development on this Site, you will need to contact the Local Planning Authority to see if there would be any implications.
- 2 Visit the Site to ensure there are no other features which would be of concern.

Category	Search radius	Nearest	Result
Multiple features present			
 Pylons and Masts	250m	-	Not Identified
 Environmental Designations	250m	On-site	Identified (17)





Coal mining

POWERED BY
PINPOINT^{COAL}

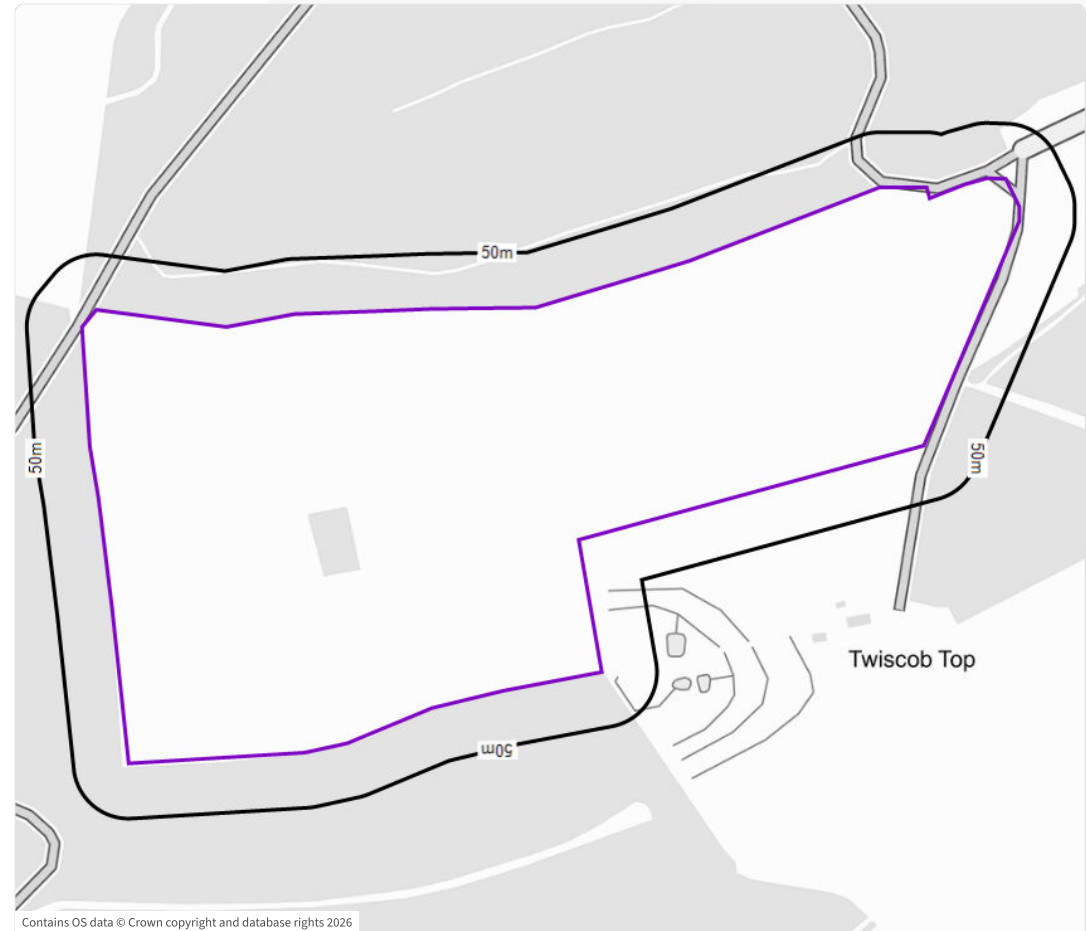
ALERT ASSESSMENT

Not Identified

PINPOINT Certification

The Site is not in an area subject to material risks from coal mining. No further action is required.

Risk	Search radius	Result
Coal mining risk	On-site	Not Identified



Data appendix

This section provides information on features and hazards that inform the previous sections. **We will only show maps and detail where hazards or features have been identified.** There's no need to read this section unless you're after more detail.

For information on the limitations of the report, our terms and conditions, consumer protection and useful information, please see the Appendices which follow.

How to use this report [11](#)

Understanding the data [12](#)

Datasets searched [15](#)

Contaminated Land

Authorised industrial processes Not identified

Landfill and waste Not identified

Incidents & Enforcements Not identified

Current land uses Not identified

Historical land uses Not identified

Flood

River and Coastal

Surface water Not identified

Groundwater Not identified

Other [17](#)

Ground stability

Man-made hazards Not identified

Natural factors Not identified

Mining Not identified

Brine and Salt Not identified

Energy & Infrastructure

Non-Renewable Energy	Not identified
Renewable Energy	Not identified
Rail Infrastructure : Above and below ground railways	Not identified
Rail Infrastructure : HS2 & Crossrail 2	Not identified

Planning constraints [19](#)



i How to use your report

This report is designed to satisfy the concerns raised by the Law Society Practice Note and has been prepared to assist conveyancing professionals who may be advising clients when they sell or buy a property. It is designed to bring information to their attention and help them decide whether they need to seek any further specialist advice. The report gives details of any issues that we have identified as affecting the property or located nearby, and our recommendations on what to do in relation to these issues.

How do we examine each risk?

This report is generated based on the boundary selected at the point of order to represent the site.

In this report there are three different ways we can examine each risk. These are indicated on the cover page, and we also highlight the assessment type on each risk summary page.

PROFESSIONAL OPINION

This is the highest level of risk assessment. A full assessment is run on the data. If the outcome is above the threshold for that risk, one of our in-house consultants will personally review the outcome. This may lead to the risk outcome being downgraded to a lower level based on our expertise and methodology.

FULL ASSESSMENT

Based on the data that is relevant to your property, we have created an automated opinion and recommendations using our expertise and risk models.

ALERT ASSESSMENT

We identify data within the search area, which may be relevant to the property. If features or potential hazards are found, we would recommend additional reports are obtained to clarify these further.

The front page of this report advises the outcome for each section based on one of these categories:

- **Passed:** We do not consider this to be a risk
- **Passed moderate:** We have identified a risk but do not consider it to be significant. Please review the guidance.
- **Further Action:** We have identified a risk which we recommend you investigate further.
- **Identified:** We have identified a potential hazard in this section.
- **Not identified:** We have not identified any potential hazards in this section.

Guide to the risk summary pages

Each risk has a dedicated summary page, outlining the risks on a map, with key. More details of any identified features can then be seen in the Data Appendix of this report.

Within the key, we'll tell you how far we are looking for the associated features. Where the key states 'mixed' it covers multiple datasets with different search distances.

This report is not designed to be printed. Please store it securely online, and consider the environment before you print.

Sitecheck Assess
Landmark Information Group

1
Ground Stability
FULL ASSESSMENT

2

3
Not Identified

4
Summary
We have not identified a risk of ground stability hazards at the site.
Recommendation
If any active ground instability appears to be affecting properties on the site, inform your insurance company, mortgage lender, landlord or get specialist advice from a suitably qualified expert such as a structural surveyor, geotechnical engineer or chartered engineering geologist.

5

6

Risk	Search radius	Result
Multiple features present		
Man-made hazards	On site	Not identified
Natural hazards	Mixed	Not identified
Mining	Mixed	Not identified
Brine and Salt	On site	Not identified

1
The risk we have examined

2
How we have examined each risk (see left)

3
The outcome that we have determined

4
Summary and any recommendations

5
Map key identifying any risk features

6
Map displaying proximity of any issues to boundary

Understanding the data

Contaminated land

A Professional Opinion in relation to Part 2A of the Environmental Protection Act 1990 is provided. In many cases the report will be passed without referral. However, in some cases, entries that may be of concern are revealed by the search, in which case the report is referred free of charge for more detailed consideration, although this will not include a physical site inspection. After such referral the report may be passed or suggestions made of some further action that could be taken, usually in the form of questions to ask of the appropriate authorities. When responses to these questions are received it is the responsibility of the client and their professional advisors to decide if they are happy to proceed.

Flood

Types of flooding

River	River flooding, also known as ‘fluvial flooding’, occurs when rivers and streams are unable to carry away floodwaters within their usual drainage channels. It can cause widespread and extensive damage because of the sheer volume of water.
Coastal	Coastal flooding results from a combination of high tides, low lying land and sometimes stormy conditions. It can cause widespread and extensive damage because of the sheer volume of water.
Surface water	Surface water flooding, also known as ‘pluvial’ flooding, is common during prolonged or exceptionally heavy downpours, when rainwater does not drain away into the normal drainage systems or soak away into the ground.
Groundwater	Groundwater flooding generally occurs during long and intense rainfall when underground water levels rise above surface level. Groundwater flooding may last for weeks or several months.
Other	We analyse proximity to and elevation above historical flood records to better understand the risk of flooding. The flood risk from smaller watercourses is not always modelled, so we include proximity to nearby watercourses in our overall analysis.

Understanding flood risk

It is important to understand that flooding can happen anywhere, even if you don’t near a watercourse or the sea. Insurance may be expensive or difficult to obtain if your site is at risk, especially if there are buildings. It is therefore vital to understand the risk of flooding at your site.

Flood risk is based on the likelihood of a flood event and the potential impact.

Likelihood: Flood risk is based on probability and different approaches to flood protection may be needed depending upon how likely flooding is expected. A common way of expressing how likely a flood event is to occur is ‘return period’. For example, a 1:100-year event has a 1% likelihood of occurring in any given year, whereas a 1:200-year event has a 0.5% likelihood of occurring in any given year. The 1:200 event would be expected to result in a greater extent of flooding than the 1:100 event, as it would be more severe, but the likelihood of it occurring is lower.

Impact: We consider the expected depths of flooding at your site. Low depths, for example, 10cm, are unlikely to put people at risk but water damage to buildings and contents may be significant without any flood protection. High water depths, for example 1m, may severely threaten the safety of people and may cause extensive damage to buildings. It may be dangerous to keep deep floods out of a building because of the large weight of water pressing against the wall.

River and Coastal

We use Natural Resources Wales data to understand the risk of river and coastal flooding. Flood Zone 2 and Flood Zone 3 data shows the likelihood of flooding assuming defences are not present, fail or are over-topped. A Flood Zone 3 represents an area of land with an annual probability of flooding of 1% (1 in 100) or greater from rivers, and 0.5% (1 in 200) or greater from the sea. Flood Zone 2 shows the additional extent of an extreme flood from rivers or the sea. These outlying areas are likely to be affected by a major flood, with up to a 0.1% (1 in 1000) chance of occurring each year.

We also include the Natural Resources Wales Flood Risk Assessment Wales – Rivers and Sea dataset, which provides an indication of flood risk taking into account the presence of defences and the level of protection they offer.

Surface water flooding

We use JBA Pluvial data to understand the risk of surface water flooding. We analyse the risk of surface water flooding in three separate return periods, 1:75, 1:200 and 1:1000. We then look at the likely flood depth bandings within these return periods and assign appropriate risk ratings based on these depth bandings.

Groundwater flooding

To analyse groundwater flood risk we use data from Geosmart. The dataset consists of a national 5m resolution model designed to provide an assessment of groundwater flood risk.

Understanding the data

Other

The flood risk from smaller watercourses is not always modelled, so we include proximity to nearby watercourses in our overall analysis. We incorporate data that shows both natural and man-made water features.

In addition, we look at the location of Flood Water Storage areas, which are designed to store floodwater during flood events.

Historical flood information is supplied by Natural Resources Wales, and shows recorded flood outlines and contains information on the cause of the event. This data does not advise if water entered the property or not, simply the recorded outline of the flood event. This may have occurred before the property was built.

Radon

Radon is a natural radioactive gas, which enters buildings from the ground. It is the geological conditions in certain areas that can lead to higher than average volumes (some of the highest radon levels have been found in the southwest, but levels well above average have been found in some other parts of the UK).

Radon has no taste, smell or colour and special devices are needed to measure it. The gas is diluted to harmless levels out in the open but has the potential to build up to higher concentrations indoors. Exposure to high concentrations of Radon gas can pose a health risk and studies have shown that it increases the risk of lung cancer.

This report informs you whether any properties on site are in a Radon Affected Area and the percentage of homes in that category that are estimated to be at or above the radon Action Level. This does not necessarily mean there is a radon problem in any onsite properties; the only way to find out whether any existing property is above or below the Action Level is to carry out a radon measurement.

If you are buying a currently occupied property in a Radon Affected Area, you should ask the present owner whether radon levels have been measured in the property. If they have, ask whether the results were above the Radon Action Level and if so, whether remedial measures were installed, radon levels were re-tested, and the results of re-testing confirmed the effectiveness of the measures.

Ground stability

This section provides information on a range of ground stability issues; either naturally occurring or arising from previous mining activity. Ground stability is important, as subsidence, landslide and sink holes can all cause damage to land and properties.

We search a number of different sources of information to identify areas of past mining. Old mine shafts and tunnels can collapse and damage properties above them. Disturbed ground and spoil tips can also be prone to settlement which could cause structural damage to buildings. We also identify areas of historical salt and

brine extractions. This type of mining leaves large cavities in the ground which could collapse and cause problems for properties built in the area.

We use historical mapping to identify areas formerly used for landfill and areas of other infilling such as ponds, drains and small pits. Infilled land can be susceptible to settling so any buildings that have been built on these areas could experience ground stability problems and subsidence resulting in damage to your site.

We also consider areas of land that could be prone to ground instability and subsidence as a result of the natural underlying geology. Examples include areas of the UK at a higher risk of landslides or where sink holes could occur.

Coal mining

We use data from PinPoint to assess if you are in an area affected by Coal Mining activity. If you are assessed as being at risk, we advise that you obtain a Landmark Coal report in order to fully understand the level and nature of that risk. Conversely, if you are assessed as not being at risk, you are provided with certification informing you of that outcome.

Energy and Infrastructure

Non-renewable energy

This section contains the extents of all 'Blocks' that are currently licenced for the exploration and production of energy, along with the locations of all current and historic wells that have been licenced for the exploration of energy. This is provided by North Sea Transition Authority.

'Blocks' are large areas of land where a Petroleum Exploration and Development Licence (PEDL) has been offered or granted for the exclusivity of the licensee to explore or extract hydrocarbon. The presence of one or more of these licences does not mean that exploration or extraction will happen.

Drilling wells cover the following categories: shale gas; gas storage; methane gas; coalbed methane; conventional oil and gas.

This section also includes details of the Southampton to London pipeline; a replacement underground aviation fuel transportation pipeline that runs from ESSO's Fawley Refinery near Southampton to their West London Terminal storage facility in Hounslow. The replacement works have been completed; however, land regeneration works will continue for several years. Full details can be found here: www.slpproject.co.uk.

Renewable energy

This section of the report covers wind, solar and other renewable energy sources, including planning information for proposed projects with a capacity of over 1MW from the Department of Energy & Climate Change.

Understanding the data

The report will only consider a planning application to be 'Identified' if the application is active. We will still provide details of the inactive applications, as these can provide context on intended activity in the area. These are usually applications that have been refused, withdrawn or abandoned.

We provide details of Wind Farms as held by the British Wind Energy Association, in addition to details of Wind Turbines located using Ordnance Survey large scale mapping.

We include details on solar farms which generate between 1MW and 50MW of power. As a rough guide 2 to 3 hectares of land are required for every 1MW of power produced. This data, from the Department of Energy & Climate Change, shows the location of operational and proposed solar farms with a point reference. As such the farm could be nearer to your property than indicated depending on how large the solar farm is. The data provides the name of the operating company, the generating capacity, and the farm's operational status.

As well as wind and solar power there are a variety of other renewable power sources in the UK. This section of the report uses Department of Energy & Climate Change data to identify the following other types of renewable energy: Small / Large Hydroelectric, Shoreline Wave, Tidal Barrage / Stream, Biomass, Co-firing, Anaerobic / Sewage Digestion, Hot Dry Rocks, Landfill Gas, Energy from Waste (EfW) Incineration, Advanced Conversion Technology.

Above and below ground railways

The above and below ground railways section provides details on existing or historic railways. This includes data supplied by Crossrail1 for the route and stations and safeguarding areas; Railway lines (including underground, overground, national rail and tram lines) sourced from OpenStreetMap; and Stations and stops (including Metro, Tram, Underground, Preserved and Inactive stations) sourced from Department of Transport's NaPTAN API and Ordnance Survey OpenMap Local product for the United Kingdom.

As this data includes records of historic railways, it is possible that the railways identified are no longer present.

HS2 and Crossrail 2

The High Speed 2 (HS2) and Crossrail2 section of the report provides details on the proposed route, stations and safeguarding areas for each of the projects, based on Consultation documents and data provided by the Department for Transport.

In October 2023, the HS2 project was scaled back by the Government; discussions continue regarding the appropriate next steps, and as such the data provided may not reflect the most recent changes. Full details about the Phase 2 cancellation can be found here: <https://www.hs2.org.uk/>

Crossrail 2 is also not finalised, with Transport for London (TfL) and the Department for Transport (DfT) still engaged with discussions around the project's safeguarding measures.

Planning constraints

Pylons are extracted from Ordnance Survey data in MasterMap and only show significant lines; if the pylons are not shown on the mapping then they will not be reported.

We also show the location of any Environmental Constraints that are from datasets recognised as being relevant to Part 2A of the Environmental Protection Act 1990.

Datasets searched

Contaminated land

Authorised Industrial Processes

Local Authority Pollution Prevention and Controls
Planning Hazardous Substance Consents
Control of Major Accident Hazards Sites (COMAH)
Notification of Installations Handling Hazardous Substances (NIHHS)
Explosive sites

Landfill and Waste Sites

Registered Waste Treatment or Disposal Sites
Registered Waste Transfer Sites
Recorded Historical Waste Disposal Sites (1973 Survey)
Registered Landfill Sites
Licensed Waste Management Facilities (Landfill Boundaries)
Local Authority Recorded Landfill Sites
Historical Landfill Sites
Licensed Waste Management Facilities (Locations)

Incidents and Enforcements

Enforcement and Prohibition Notices
Prosecutions Relating to Authorised Processes
Planning Hazardous Substance Enforcements
Prosecutions Relating to Controlled Waters
Local Authority Pollution Prevention and Control Enforcements
Prosecutions (Post 2000)
Contaminated Land Register Entries and Notices
Substantiated Pollution Incident Register

Historical Land Use

Potentially Contaminative Industrial Uses (Past Land Use)
Potentially Infilled Land (Non-Water)

Potentially Infilled Land (Water)
Historical Tanks And Energy Facilities

Current Land Use

Fuel Station Entries
Contemporary Trade Directory Entries

Miscellaneous

Landmark Risk Assessed Land Register
Water Abstractions
Source Protection Zones Locations
BGS Bedrock Aquifer Designations
BGS Superficial Aquifer Designations
VMD Water Features
OS NGD Water Link

Flood

River Flooding

Flood Zones 2 and 3 - Rivers
Flood Risk Assessment Wales - Rivers

Coastal Flooding

Flood Zones 2 and 3 - Sea
Flood Risk Assessment Wales - Sea

Flood defences

Flood Map: Areas Benefitting from Flood Defences
Flood Map - TAN15 Defended Zones
Flood Defences (with attributes)

Surface Water Flooding

JBA Pluvial 75 Depths
JBA Pluvial 200 Depths

JBA Pluvial 1000 Depths

Groundwater Flooding

Groundwater Flood Risk 5m
JBA Pluvial 75 Depths
Flood Zones 2 and 3 - Rivers
Flood Zones 2 and 3 - Sea

Other

Flood Water Storage Areas
Historic Flood Events
VMD Water Features
OS NGD Water Link
OS Terrain 5 DTM

Radon

Radon

Radon Potential

Ground stability

Natural hazards

Potential for Landslide Ground Stability Hazards
Potential for Ground Dissolution Stability Hazards
Potential for Compressible Ground Stability Hazards
Potential for Shrinking or Swelling Clay Ground Stability Hazards
Potential for Running Sand Ground Stability Hazards
Potential for Collapsible Ground Stability Hazards
Natural Cavities

Man-made hazards

Recorded Historical Waste Disposal Sites (1973 Survey)

Datasets searched

Potentially Contaminative Industrial Uses (Past Land Use)
Former Marshes
Potentially Infilled Land (Non-Water)
Potentially Infilled Land (Water)
Registered Landfill Sites
Licensed Waste Management Facilities (Landfill Boundaries)
Local Authority Recorded Landfill Sites
Historical Landfill Sites

Brine and Salt

CBSCB Compensation District
Brine Pumping Related Features
Salt Mining Related Features
Brine Subsidence Solution Area

Mining

BGS Recorded Mineral Sites
Potentially Contaminative Industrial Uses (Past Land Use)
Non-Coal Mining Areas of Great Britain
Mining Instability
Potentially Contaminative Land Uses from large scale historical mapping
Potential Mining Areas
Man-Made Mining Cavities

Coal mining

PinPoint Coal Screening

Energy & infrastructure

Renewable energy

Wind Farms

Wind Turbines
Renewable Energy Planning Database

Non-renewable energy

Licensed Areas for Onshore Energy Exploration and Production
Licensed Wells for Energy Exploration
Offered Blocks for Onshore Energy Exploration and Production
Southampton to London Pipeline Development

Above and Below Ground Railways

Crossrail - Safeguarding Limits
Crossrail - Stations
Crossrail - Track
Railed Transport - Tracks
Railed Transport - Stations and Stops

HS2 and Crossrail2

HS2 - Track
HS2 - Stations
HS2 - Safeguarding Limits
HS2 - Payment Zones
Crossrail 2 - Track
Crossrail 2 - Stations
Crossrail 2 - Safeguarding Limits

Miscellaneous

Local Authority Boundaries

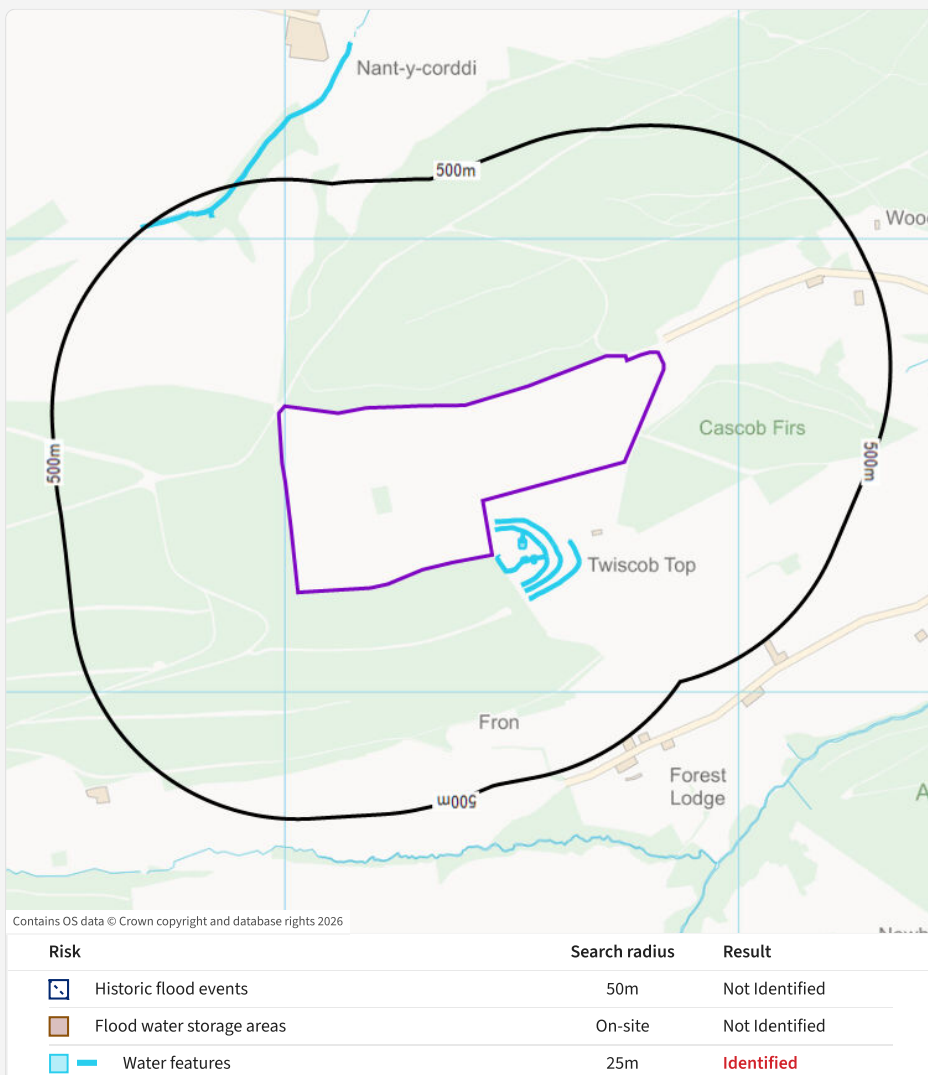
Planning Constraints

Planning Constraints

Pylon or Mast
Areas of Outstanding Natural Beauty

National Nature Reserves
Local Nature Reserves
Marine Nature Reserves
Sites of Special Scientific Interest
Forest Parks
National Parks
Areas of Unadopted Green Belt
Ramsar Sites
Special Areas of Conservation
Special Protection Areas
Areas of Adopted Green Belt
Environmentally Sensitive Areas
Listed Buildings
World Heritage Sites
Scheduled Monuments
Ancient Woodland
Country Parks
Nature Improvement Areas

Flood: Other

[← Back to summary.](#)

Water features

Details	Distance	Contact
Type: SURFACE WATER AREA Data Provider: Ordnance Survey	62m SE	1
Type: SURFACE WATER AREA Data Provider: Ordnance Survey	66m SE	1
Type: SURFACE WATER AREA Data Provider: Ordnance Survey	87m SE	1
Name: Not supplied Catchment name: Wye Type: Still water Level: Above ground Data Provider: Ordnance Survey	13m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	15m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	16m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	19m SE	1

Flood: Other

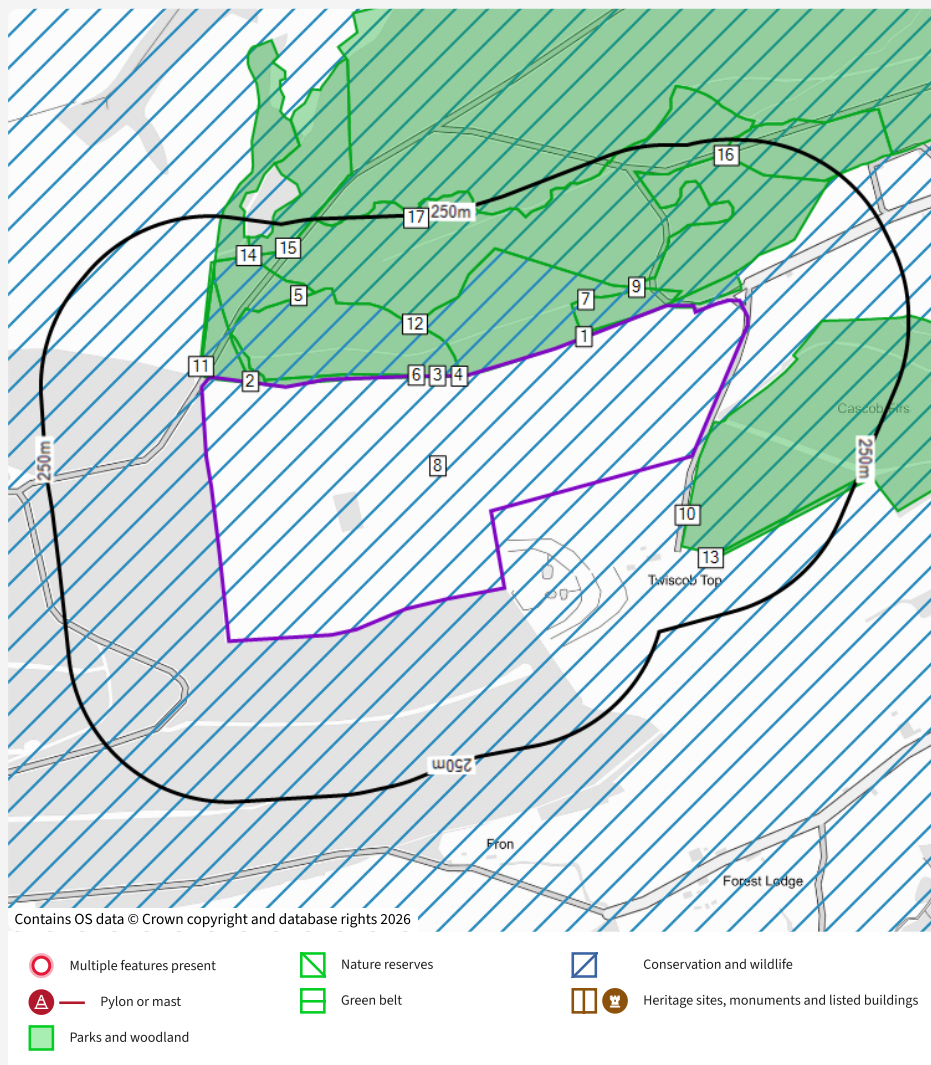
[← Back to summary.](#)

Water features		
Details	Distance	Contact
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	68m SE	1
Name: Not supplied Catchment name: Wye Type: Still water Level: Above ground Data Provider: Ordnance Survey	71m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	73m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	77m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	82m SE	1

Water features		
Details	Distance	Contact
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	89m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	93m SE	1
Name: Not supplied Catchment name: Wye Type: Drain Level: Above ground Data Provider: Ordnance Survey	99m SE	1

Planning constraints

[← Back to summary](#)



We have identified records of environmental designations at the Site. We have not identified any records of pylons or masts within 250m of the Site.

Parks and woodland

Id	Details	Distance	Contact
Ancient woodland			
1	Site type: Ancient woodland Name: Not Supplied Reference: 42425 Site Area: 2759.84	0m N	4
2	Site type: Ancient woodland Name: Not Supplied Reference: 47746 Site Area: 5827.48	0m N	4
3	Site type: Ancient woodland Name: Not Supplied Reference: 40782 Site Area: 33637.79	0m N	4
4	Site type: Ancient woodland Name: Not Supplied Reference: 48144 Site Area: 32749.05	0m N	4
5	Site type: Ancient woodland Name: Not Supplied Reference: 48144 Site Area: 10019.7	0m N	4
6	Site type: Ancient woodland Name: Not Supplied Reference: 43069 Site Area: 1953.22	0m N	4

Planning constraints

[← Back to summary](#)

Parks and woodland			
Id	Details	Distance	Contact
Ancient woodland			
7	Site type: Ancient woodland Name: Not Supplied Reference: 40782 Site Area: 6305.84	0m N	4
9	Site type: Ancient woodland Name: Not Supplied Reference: 40472 Site Area: 32827.99	5m NE	4
10	Site type: Ancient woodland Name: Not Supplied Reference: 40853 Site Area: 127315.36	11m E	4
11	Site type: Ancient woodland Name: Not Supplied Reference: 49923 Site Area: 627.88	17m W	4
12	Site type: Ancient woodland Name: Not Supplied Reference: 48056 Site Area: 97288.83	45m N	4
13	Site type: Ancient woodland Name: Not Supplied Reference: 43245 Site Area: 1882.29	153m E	4

Parks and woodland			
Id	Details	Distance	Contact
Ancient woodland			
14	Site type: Ancient woodland Name: Not Supplied Reference: 12130 Site Area: 14129.55	181m NW	4
15	Site type: Ancient woodland Name: Not Supplied Reference: 11175 Site Area: 20424.69	195m NW	4
16	Site type: Ancient woodland Name: Not Supplied Reference: 40781 Site Area: 19023.7	199m NE	4
17	Site type: Ancient woodland Name: Not Supplied Reference: 40472 Site Area: 708737.75	208m N	4

Planning constraints

[← Back to summary.](#)

Conservation and wildlife			
Id	Details	Distance	Contact
Environmentally sensitive area			
8	Site type: Environmentally Sensitive Areas Name: Radnor (decommissioned) Reference: Not Given Site Area: 1001569280	0m N	3

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Report limitations

This report has been prepared on the understanding that it is to be used for an individual commercial site transaction and should not be used or relied upon in a residential property transaction, or if development is planned at the site.

This report has assumed the site will continue in its current use and does not consider how any risks affect the potential to redevelop. This report is neither a guarantee of the physical condition of the subject property nor a substitute for any physical investigation or inspection.

The report is a desktop review of information provided by the client and from selected private and public databases. It does not include a site investigation, nor are specific information requests made of the regulatory authorities for any relevant information. Therefore, Landmark cannot guarantee that all issues of concern will be identified by this report, or that the data and information supplied to it by third parties is accurate and complete. We do not accept responsibility for inaccurate data provided by external data providers.

The methodology for the contaminated land risk assessment and the conclusions drawn therefrom are the responsibility of Landmark Information Group Ltd.

The flood risk section includes an assessment of surface water flooding which examines the risk of the general drainage network overflowing during periods of extreme rainfall. This report does not make a detailed site-specific assessment of the suitability of the existing drainage on the site. If this is required, then a site survey should be considered. The assessment of pluvial flooding does not take into account particular local or temporary factors that may cause surface water flooding such as the blockage or failure of structures on or within watercourses, drains, foul sewers, water mains, canals and other water infrastructure; and any history of drains flooding at the site or in the locality. Surface water flooding can occur before surface water reaches the general drainage network, for example on hills and inclines.

The potential impact of climate change on flood risk to the property would require further study. When answering any questions within this report, current applicable legislation is taken into account. The data used in this report may have inherent limitations and qualifications.

The Energy & Infrastructure section has been designed to satisfy standard due-diligence enquiries for residential and commercial sites. It is a 'remote' investigation and reviews databases of publicly available information that have been chosen to enable a desk-based analysis of key infrastructure projects. The report does not include data on all UK energy and Infrastructure projects, nor does Landmark make specific information requests of the regulatory authorities for any relevant information they may hold. Therefore, Landmark cannot guarantee that all land uses or factors of concern will have been identified by the report.

Landmark is unable to comment directly with regards to the potential effect these key energy or infrastructure projects will have on the value of nearby properties. We would recommend contacting an appropriate surveyor who can provide a valuation.

Useful information

Contaminated land

Landfill and Waste

At present no complete national data set exists for landfill site boundaries, therefore, a point grid reference, provided by the data supplier, is used for some landfill sites. In certain cases the point grid references supplied provide only an approximate position, and can vary from the site entrance to the centre of the site. Where the exact position of the site is unclear for Registered Landfill data, Landmark construct either a 100 metre or 250 metre 'buffer' around the point to warn of the possible presence of landfill. The size of this 'buffer' relates to the positional accuracy that can be attributed to the site. The 'buffer' is shown on the map as a red hatched area. For further information regarding landfill sites identified in the report, please contact the relevant agency or authority referenced in the Useful Contacts section.

The British Geological Survey (BGS) hold records of over 3,000 landfill sites that accepted waste prior to the Control of Pollution Act (COPA) 1974. These were not subject to any strict regulation or monitoring.

Permitted Waste Sites and Environmental Permitting Regulations - Waste cover current or recently current consents issued for landfill sites, waste transfer, treatment or disposal sites by the relevant agency, under Section 64 of the Environmental Protection Act 1990 (Part 2) and prescribed by regulation 10 of SI No. 1056 of the Waste Management Licensing Regulations 1994.

Having a landfill or waste site near your site does not necessarily mean that you or the site will be affected. However, it is something you need to be aware of, because landfill and waste can have a detrimental effect on the surrounding environment, property value and health. A closed landfill/waste site should be given equal consideration to an active site, because of landfill by-products. For instance, landfill with lots of organic material can continue to produce odours and gas for many years.

Authorised Industrial Processes

The licensed activities could range from pollution to air, land or water; or storage of hazardous or explosive materials. Licences may no longer be active, but the nature of the past activity means it could still have an impact.

Data supplied for Explosive Sites, Control of Major Accident Hazards Sites (COMAH) and Notification of Installations Handling Hazardous Substances (NIHHS) contains public sector information published by the Health and Safety Executive and licensed under the Open Government Licence.

Historical Land Uses

This data relates to categories of potentially contaminative land uses that have been identified by the analysis of selected Ordnance Survey historical mapping. The published date (range of dates) of the map (s) and the distance from the centre of search to the nearest point of the feature is given.

Further details of the extent of the site or its activities are not available. Should you wish to examine the Ordnance Survey maps these are normally available for public inspection at the local archive or local major library.

Potentially infilled land has been identified when a 'cavity' (a hole made by an extractive industry or natural occurrence e.g. pond) was indicated on a historic map but there was no evidence of its existence in the last available map for the area. No details of what may have been used to fill the cavity or exactly when or if it was filled are available from the mapping.

The point locations of historical tanks and energy facilities are identified from the text on Ordnance Survey 1:1250 and 1:2500 scale mapping published between 1943 and 1996, based upon a predetermined list of abbreviations, e.g. El Sub (Electricity Sub-station) and F Stn (Filling Station). The position of the point has been located at the centre of the identified text so that it would be within approximately 30 meters of the feature it was describing. The features themselves are related to energy and petroleum storage and cover the following: tanks, petrol storage, potential tanks (at depots etc.), electricity sub stations and related features, gas and gas monitoring related features, oil related features and miscellaneous power features. NB: It should be noted that the Ordnance Survey abbreviation for tank (tk) is the same as that for tracks. Therefore some of the captured text may relate to tracks and not tanks when the exact nature of the feature is not clear from the mapping.

Flood

The purpose and scope of the report

The Sitecheck Assess report includes a desktop flood risk screen, designed to satisfy the concerns raised by the Law Society Practice Note and to enable home buyers and property professionals to assess the risk of flooding at commercial sites.

It examines two key areas:

- (1) the overall risk of flooding at a site taking into account any flood defences present (where information about defences is available). It should be noted that a residual risk of flooding may remain if such defences were to fail owing to extreme weather conditions, over-topping or poor maintenance. In addition, it should be noted that flood defences do not generally offer protection against groundwater or surface water flooding.
- (2) how flood risk affects the availability of insurance for a site. Where no flood defences are present or where no information about defences is available, the overall risk rating provides a worst case scenario which may be alleviated by smaller scale local flood defences or recently constructed flood defences not currently registered by the relevant agency.

Where several flood risks have been identified, the report highlights the highest risk and details the information Landmark consider should be drawn to your attention as part of the conveyancing transaction. However, other flood risks may be present.

Useful information

The Sitecheck Assess report is a general-purpose indicative screening tool and is intended to provide a useful initial analysis for a residential conveyancing transaction. It does not provide an alternative to a site specific assessment, such as the Flood Solutions Consult Report, which should be used when this report suggests 'Further Action'.

The Individual Flood Risks

The individual flood risks on the front page highlight the river, coastal, surface water, ground water, historic flood event and water features flooding risk at the site, taking into consideration any information on flood defences where available. These risks are used to determine the overall flood risk to the property. The individual flood risks are demonstrated in the gauges as follows:

High Moderate To High	Landmark consider the individual flood risk to be significant. This is because there is a potential flood risk that would be likely to occur fairly frequently, or the predicted depth of any flood event would result in significant impact and/or there is information to suggest a flood has happened in the past. It is recommended that you refer to the Overall Flood Risk and take note of the Professional Opinion and Recommendations as further action will be required.
Moderate	Landmark consider the individual flood risk to be moderate. This is either because of a potential flood that is likely to occur with moderate frequency, or because the predicted depth of potential flooding at the site is likely to be shallow and insufficient to cause a significant issue. It is recommended that you check the Overall Flood Risk result and refer to the Professional Opinion and Recommendations for guidance and next steps.
Low To Moderate	This describes areas that Landmark consider are at low to moderate risk flooding. These are areas where we have found some indication of potential flood risk, however any resulting flooding would be expected to be infrequent or have a low predicted depth. It is recommended that you check the Overall Flood Risk to the property as this may differ from the individual flood risks.
Low	This describes areas that Landmark consider are at minimal or no risk of flooding. It is recommended that you check the Overall Flood Risk to the property as this may differ from the individual flood risks.

This report is not a Flood Risk Assessment (FRA), and should you be developing or changing the use of the site a more in-depth report may be required by the Planning authority.

Flood protection measures

Flooding can usually be managed by the installation of flood protection measures, either on or within the building or across the site. Flood protection measures can be divided into two categories; flood resistance and flood resilience.

Flood resistance measures: physical barriers designed to keep water out of any buildings on site, such as flood doors, air brick covers and non-return valves. Temporary flood resistance products are those that need deploying (fitting or activating) prior to flooding arriving, whereas permanent flood resistance products do not need activating.

Flood Resilience measures: these reduce flood damage in situations where water is allowed to enter, such as raising electrical sockets, the use of resilient plaster.

The flood source, likely depths and property design and age will inform the best choice of permanent resistance, temporary resistance or resilience. Other factors will play a part in the decision making process, such as cost, visual impact, ease of deployment and product performance. The best answer for your site will most likely involve a combination of products.

Preparation for a flood event

Flood Action Plan

Preparing a Flood Action Plan will help ensure the safety of everyone, minimise the disruption that you may suffer and reduce damage to important items. The flood plan should comprise of a simple check list for you to follow should a flood event be expected. You can create your own personal Flood Action Plan by visiting the Environment Agency website at www.gov.uk/prepare-for-flooding/future-flooding. Alternatively, visit your Local Authority's website.

A Flood Action Plan should include:

- Contact numbers for utility providers (gas, electricity, water), insurance providers, local authority and other important contacts (family, friends, etc.)
- A list of important items that you can move upstairs or to a safe place before an event (pets, cars, electrical equipment, heirlooms, furniture)
- Where the utility shut off points are and how to operate them
- What Property Level Protection measures to install and where
- Where the emergency flood kit is and what it should comprise of
- Practical advice on appropriate actions to do during a flood (store as much drinkable water as possible, block sinks and toilets, tune into your local radio station for updates)
- Practical advice on appropriate actions after a flood has occurred (take photos and videos of damage, contact insurance providers, contact utilities to check that central heating, water, and electrics are working fine)

Useful information

Flood Action Groups

As well as protecting your site and preparing yourself for a flood, as a local community you can set up a flood action group. Flood action groups across England and Wales are proving to be very successful ways in raising awareness and engaging communities in responding to flood risk. This is done through engagement, increasing resource, applying for grant schemes and working in partnership with relevant Agencies and Authorities. The advice, support and assistance provided by Agencies and Authorities can be helped by local knowledge to better help reduce or mitigate flood risk. For guidance on how to create a flood action group in your community please visit the National Flood Forum's website at www.nationalfloodforum.org.uk/flood-risk-community-groups/how-to-form-a-flood-action-group.

Riparian Ownership

Riparian ownership applies when someone owns a site with a watercourse inside or next to it. A riparian owner has rights and responsibilities under common law relating to the stretch of watercourse. Their primary responsibility is to keep it free of obstructions that could hinder normal water flow. Failure to carry out these responsibilities could result in civil action. A riparian owner should check before carrying out any works near to the edge of a river, as such works may be subject to bylaws. If infringed, this could lead to enforcement action by The Environment Agency. There is a presumption that the boundary between properties abutting a watercourse is the centre line of that watercourse. A solicitor should check the deeds or the Index Map to confirm whether this is the case. The Environment Agency published a useful guide called "Living on the Edge" for owners of land or property alongside a watercourse. Sometimes, The Environment Agency or other organisations managing flood risk have statutory rights of access to properties. This is for maintaining, repairing, or rebuilding parts of a watercourse. Or for accessing, or repairing monitoring equipment.

Development Control

A redevelopment site which is close to, but not adjoining, a watercourse may be subject to planning controls. The Environment Agency are normally consulted regarding any development within 20m of a main river and internal drainage boards should be contacted about developments close to drainage channels. Navigation authorities are normally consulted regarding any development within 250m of a canal, although this varies on a site by site basis. The Environment Agency should be contacted with regards to development (other than minor development) in Flood Zones 2 and 3.

Radon

Due to the nature of way the information is gathered, your site may have more than one probability of radon attributed to it. We report the worst case scenario on the site you have provided. This information is an estimate of the probability that a property in Great Britain is at or above the 'Action Level' for radon (the level

at which Public Health England recommends that radon levels should be reduced, those with an average of 200 Bq m⁻³ or more).

If your site has no associated buildings then this would not apply, however should be considered in the case that buildings are proposed.

Where a property is a new build, this information provides information on the level of protection required for new buildings under BR211 (Scivyer, 2007) Radon: Guidance on protective measures for new buildings and BR376 (BRE, 1999) Radon: Guidance on protective measures for new dwellings in Scotland.

Public Health England advises that radon gas should be measured in all properties within radon Affected Areas and that homes with radon levels above the Action Level (200 Bq m⁻³) should be remediated, and when achievable to below the Target Level of 100 Bq m⁻³. Householders with levels between the Target Level and Action Level should seriously consider reducing their radon level, especially if they are at greater risk, such as if they are current or ex smokers. Whether or not a home is in fact above or below the Action Level or Target Level can only be established by having the building tested. Public Health England provides a radon testing service which can be accessed at www.ukradon.org

Indoor radon levels can usually be substantially reduced at a low cost comparable to many home improvements, such as replacing carpets. Details of methods of reducing radon levels are given on the Building Research Establishment Website: <http://www.bre.co.uk/radon>

The Ionising Radiation Regulations, 1999, require employers to take action when radon is present above a defined level in the workplace. Should your site be a place of work, advice may be obtained from your local Health and Safety Executive Area Office or the Environmental Health Department of your local authority. The Building Research Establishment (BRE) publishes a guide (BR293): Radon in the workplace.

Advice on radon in the workplace can also be obtained from Public Health England. For further information, please contact Public Health England (see Contacts section) or go to www.ukradon.org.

Energy & Infrastructure

Non-renewable energy

Onshore oil and gas exploration and production licences relate to areas of land (blocks). The Oil and Gas Authority (OGA) grants the PEDL licences to operators. They must show technical and environmental competence and have access to funding. The government does not directly grant access rights. Planning permission must be sought from the Local Authority. Environmental permits must also be sought from the Environment Agency, Scottish Environment Protection Agency, or Natural Resources Wales.

As well as the areas currently licenced for oil and gas exploration, we will also show the 159 new licences that were offered under the 14th Onshore Oil and Gas Licencing Round to successful applicants.

Useful information

Before any drilling activities can begin, the operator must first get planning permission. Contact your Local Planning Authority to get details of any current planning applications near to your site.

Fracking (Hydraulic Fracturing)

Fracking is just one technical part of the process needed for the development and operation of a shale gas facility. This includes exploration, production and abandonment. Each stage of the shale gas development process presents a distinct set of risks. These include contamination risk to groundwater and surface water, seismic risks, and amenity risks (for example, from increased traffic movements). The nature of risk depends upon both the impact should an event occur and the likelihood of it occurring. Some guidance has been produced in relation to shale gas by UK Government and environmental regulators. It is likely that significantly more will follow before commercial shale gas operations begin at any significant scale.

The fracking process involves injecting water and various other additives into the ground. Some negative media coverage of the process has occurred in the UK and USA. The differences in regulatory regime and geological conditions mean that direct comparison of the UK with the USA is not strictly applicable. A number of reports have been produced by proponents and opponents of the technology in the UK and Europe, with a small number of expert technical reports leading government and regulatory policy towards shale gas development in the UK. However, regulatory advice is currently limited.

There is general consensus that risks to land and buildings from fracking are low. The exact nature of risk depends upon site specific considerations.

Renewable energy

Planning has a key role in providing renewable and low carbon energy facilities, where the local environmental impact is acceptable. Protection of local amenity is an important consideration which planning authorities consider when making their decisions.

No formal government compensation schemes currently exist for site owners located close to wind or solar farms.

The wind and solar energy industries are increasingly trying to work more closely with the government, councils, local communities and wider interest groups, to ensure that benefits associated with wind energy developments are felt by those who live locally. RenewableUK developed the Community Benefits Protocol in 2011 to ensure that the wind power industry delivers on these benefits. As part of the Protocol, developers commit to provide a minimum of £1000 per MW of installed capacity, or equivalent benefits, directly to host communities. Further information can be obtained from RenewableUK (<https://www.renewableuk.com/>).

Wind energy

Wind farms do not usually pose a risk to the surrounding environment. But due to the large areas they cover and the height of the turbines they can cause problems. These include visual impacts and those from noise/vibrations produced by the turbines. Ecological impacts can also be present although these tend not to be so relevant to site.

The biggest issue relates to the visual impact of a wind farm. The resulting changes of the visual landscape can be significant. This is particularly a problem in protected rural areas.

The wind is the UK's largest source of renewable energy generation. There are between 400-500 wind farms and around 4000-4500 wind turbines in the UK. With many projects due to be developed these figures will continue to grow.

RenewableUK (<https://www.renewableuk.com/>) holds records of wind projects in the UK Wind Energy Database.

Solar energy

The main environmental impact of a solar farm is visual impact. Solar farms can cover large areas of land, but the structures within them are rarely higher than 2m above ground level. Visual impact can be reduced if planned and screened sensitively. A solar farm does not generate noise and is quick to construct (often only 1-2 months). There is very little maintenance traffic once construction completes.

Panels may be freestanding or attached to a building with a large surface area such as a warehouse roof. They are a form of renewable and low carbon energy production. They could help provide the UK with a secure energy supply and reduce greenhouse gas emissions.

Other renewable energy

As well as wind and solar power there are a variety of other renewable power sources in the UK. Details of the other types of renewable energy are:

- **Small / Large Hydroelectric**- Power stations that produce electricity using the gravitational force of falling or flowing water. Small hydro projects are those that produce 10 megawatts or less.
- **Shoreline Wave**- Electricity generation using sea surface waves
- **Tidal Barrage / Stream**- this is a form of hydroelectric power station that converts the energy of tides into electricity
- **Biomass** - Energy is created by burning biological material such as wood and certain types of Plants.
- **Co-firing**- A co-firing power plant burns biomass together with fossil fuels.
- **Anaerobic / Sewage Digestion**- The process produces a biogas, consisting partly of methane. This biogas can be used directly as fuel to generate electricity.

Useful information

- **Hot Dry Rocks**- This is a type of geothermal power plant which uses heat produced naturally in the ground to create electricity.
- **Landfill Gas**- Burning of landfill gases to produce power
- **Energy From Waste (EfW) Incineration**- EfW is a form of energy recovery. Most EfW processes produce electricity and/or heat directly through burning.
- **Advanced Conversion Technology**- A process that produces gas by burning waste at extremely high temperatures. This achieves 100% degradation of the waste to "white ash". The gas produced is burnt for electricity generation and thermal energy distribution and utilisation.

Above and below ground railways

Railways indicated in the report are found on Open Street Map, and include those categorised as abandoned and historic.

Abandoned railways are based on the Open Street Map (OSM) classes of abandoned, dismantled, disused and razed. They are either the former railways in which the tracks and infrastructure have been removed and the course maybe recognisable. or a section of railway which is no longer in use, but the track and infrastructure remain in place. These railways will be classed as 'Inactive'

Historic railways are based on the following OSM classes: heritage, historic, historical, and preserved and they are generally running historic trains as tourist attractions. These railways will be classed as 'Active'.

Crossrail

Crossrail, now completed and known as the Elizabeth Line, stretches from Reading and Heathrow in the west, to Shenfield and Abbeywood in the east. The development covers over 100km of track, of which 21km are new rail tunnels under central London.

Crossrail 2

Crossrail 2 (CR2) is a new (proposed) railway, linking the national rail networks in and around Surrey and Hertfordshire via an underground tunnel through London. In the central tunnelled section of the route, CR2 is expected to serve stations between Wimbledon in the south and New Southgate and Tottenham Hale in the north, providing an interchange with other London Underground, Overground and National Rail services. In Surrey and south west London, CR2 is expected to use the existing rail lines beyond Wimbledon. North of Tottenham Hale, CR2 is expected to connect with the West Anglia Main Line.

If you have a site near to any of the existing or proposed CR2 stations, you may benefit from the lines, once open. Other properties may need to be acquired or will be affected by the construction of the line or running of the trains. A site above the construction of a new tunnel could be affected as a result of ground settlement.

Settlement is the technical term given to the way the ground moves around a hole after it has been dug out. Digging tunnels, shafts and basements always causes small movements in the ground.

Crossrail2 was paused in October 2020, and it is not currently know when further work will continue. Transport for London (TfL) continues to manage the Crossrail 2 Safeguarding Directions on behalf of the Secretary of State for Transport and continues to work with stakeholders whose developments are affected by the Safeguarding. This is to ensure they can continue to protect the route until such time as the railway can be progressed.

Safeguarding limits

Safeguarding is where a proposed project's location or route is protected from conflicting development. Any development within the safeguarded area could be subject to extra planning restrictions. Land can be used during construction for the transfer of building waste materials or machinery. This may result in disruption to the affected site and in nearby areas. The existence of a safeguarding direction will be declared by the local planning authority in response to searches of the local land charges register.

High Speed 2

High Speed 2 (HS2) is currently under construction, and comprises of 140-miles of track, four new stations, 2 depts, 32 miles of tunnel and 130 bridges.

Once operational, HS2's British-built bullet trains will provide zero-carbon journeys between the UK's two largest cities, Birmingham and London, with services continuing on to Manchester, the North West and Scotland using the conventional railway network, cutting journey times.

Useful contacts

If after reading the details in this report regarding the sites identified, you still require further information, please contact the relevant agency or authority indicated in the Useful Contacts section quoting the corresponding reference given in the text of the report.

The contacts in the Useful Contacts section may be able to provide further information relating to items identified in the report, however they are not in a position to advise how these might affect the value of a site. The findings of the report should be discussed with your professional advisor.

1 Ordnance Survey

Adanac Drive
Southampton
SO16 0AS

 www.ordnancesurvey.co.uk
 customerservices@ordnancesurvey.co.uk
 03456 05 05 05

2 Landmark Information Group Limited

Landmark Information Group
Imperium
Imperial Way
Reading
RG2 0TD

 www.landmark.co.uk
 helpdesk@landmark.co.uk
 0330 036 6619

3 The National Assembly for Wales, GI Services (Department of Planning & Countryside)

Yr Hen Ysgol Gymraeg
Alexandria Road
Aberystwyth
SY23 1LD

 www.wales.gov.uk
 02920 825111

4 Natural Resources Wales

Ty Cambria
29 Newport Road
Cardiff
CF24 0TP

 enquiries@naturalresourceswales.gov.uk
 0300 065 3000

5 PinPoint Information Ltd

Riverbank House
1 Putney Bridge Approach
London
SW6 3JD

 www.pinpointinformation.co.uk

6 British Geological Survey, Enquiry Service

British Geological Survey
Environmental Science Centre
Keyworth
Nottingham
NG12 5GG

 www.bgs.ac.uk
 enquiries@bgs.ac.uk
 0115 936 3143

Important consumer protection information



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TPOs

The Property Ombudsman scheme
Milford House
43-55 Milford Street
Salisbury
Wiltshire SP1 2BP

🌐 www.tpos.co.uk

✉ admin@tpos.co.uk

☎ 01722 333306

Complaints procedure

If you want to make a complaint to Landmark, we will:

- Acknowledge it within 5 working days of receipt.
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt.
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time.
- Provide a final response, in writing, at the latest within 40 working days of receipt.
- Liaise, at your request, with anyone acting formally on your behalf.

Complaints should be sent to:

Customer Services Manager

Landmark Information
Imperium
Imperial Way
Reading
RG2 0TD

✉ helpdesk@landmark.co.uk

☎ 0330 036 6619

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman. We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.

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